



## FAQs for Gautam Budh Nagar Residents

issued by, District Administration

### **How to find a bed in the covid hospital?**

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If you are resident of Noida/Greater Noida/GB Nagar, please dial 1800-419-2211 and select option 2. Our teams and doctors shall speak to you and arrange for bed based on the reports, medical parameters and availability

### **How do I get information related to covid testing?**

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In GB Nagar, both government and private labs conduct RTPCR and Antigen tests. For more information, please dial 1800-419-2211 and select option 4

## **I am covid positive and want to know information relating to home isolation. How do I get it?**

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Please dial 1800-419-2211 and select option 1

## **In an emergency, how do i get a covid ambulance?**

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Apart from 108, you can also dial 1800-419-2211 and select option 3

## **Are there sufficient Covid beds for residents of Noida/Greater Noida/GB Nagar?**

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Yes.

## **Presently Running hospitals**

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GIMS 250  
Sharda 720  
Jaypee 200  
Fortis 100  
Noida covid hospital 300  
Yatharth 500  
NIMS 300  
Prakash 100  
SRS 70  
JR 60  
Indo Gulf 40  
JS 50  
SRS 100

## **Proposed Increase in next few days**

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Metro 100  
Yatharth 500  
Jaypee 200  
Sharma 100  
Surya 200  
Aarogya 100  
Neo 80  
ESI 200

## **Is the call centre efficient in handling these queries?**

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We have trained our HR to cater to the needs of general public to the best of our capabilities. We get more than 2000 calls per day. We are presently having Answer rate of about 90 percent. We are trying to increase our infrastructure based on continuous increase in demand. If you don't get through for the first time, please try again.

## **What is the position of oxygen in the district and hospitals?**

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Demand for Oxygen cylinders has increased many fold all over. Therefore, to meet exponential increase in demand,

A) Industrial oxygen has been diverted to medical supplies

B) Industrial empty cylinders are being procured for hospitals and quick turnaround with more trucks is being done.

It is a challenge, we are actively working on it.

## **Where can I report issues related to Health, COVID Related Sanitization, other grievances, etc.?**

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Citizens can report above issues through self-service portal

<https://tinyurl.com/GBN-COVID-HELP>

## **What is the position of Remdesevir in the district?**

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Due to increase in demand and short supply of this drug, we are actively working to procure maximum doses for the district at the earliest. The supplier has assured to provide increased supply from Tuesday, 20th April, 2021.

## **What is the expectation of Administration from its residents?**

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In the last one year, enough has been said about Masks, Covid protocols and its importance. We humbly request you to follow them through self regulation. We are going through a challenging period. Our teams shall be at your service. In case of any problem, please reach out to us. We will do the best we can.

**Issued in Public Interest  
By,  
District Administration,  
Gautam Budh Nagar**